

# BUSINESS ONLINE BANKING

## RDC Driver Download Instructions

For Firefox

*Note: If the computer you are using previously had an RDC scanner installed on it, please contact Treasury Solutions Support at 800-270-7956.*

### Download Instructions:

1. To begin, ensure the RDC scanner is not plugged into the computer and is not connected to the power supply. Then Login to Business Online Banking at [northshorebank.com](http://northshorebank.com).

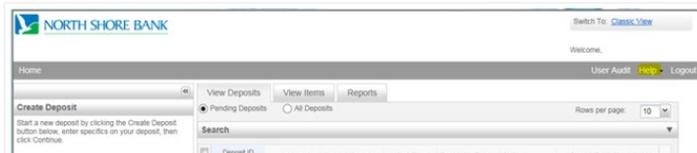
2. Select **Checks & Deposits** from top menu.



3. Click **Deposit Checks**.



4. When the Remote Deposit window opens, select **Help** from top right.

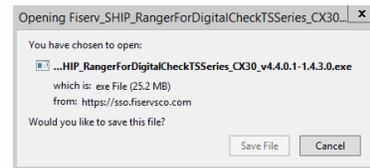


5. Select **Download Page** from drop-down menu.

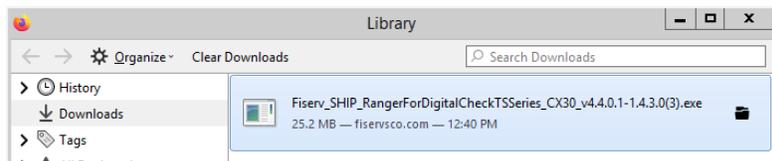
6. Find the type of scanner that is being used. Select **Install Now**.

Component	Description	
Canon CR25 and CR35	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
Canon CR50 and CR80	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
CRS LS100	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
CTS LS150	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
DigitalCheck TS Series and CX30	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>
Epson CaptureOne	Installs Image Viewer, Logging, and Specified Scanner Driver. Also makes necessary setting changes for Internet Explorer.	<a href="#">Install Now</a>

7. A pop-up box will appear. Click on Save File.

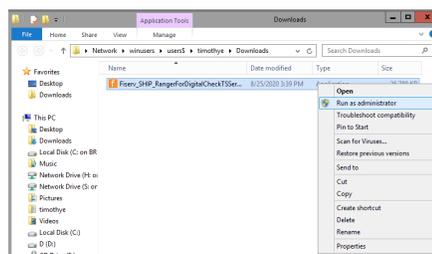


8. Press Ctrl-J to show the Library.



9. To open the folder where the file is located, click on the folder icon to the right of the filename.

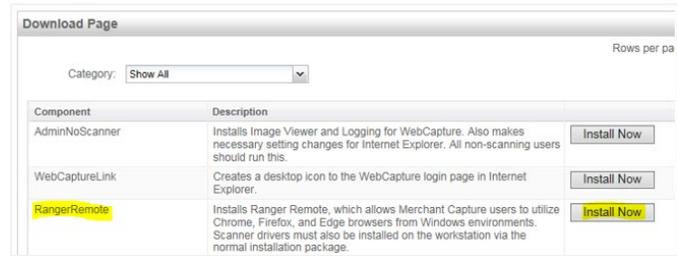
10. Right click on the file and select **Run as administrator**. The file will begin the installation process.



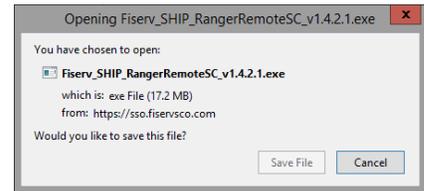
11. Click **Install** and then **Exit** once complete.



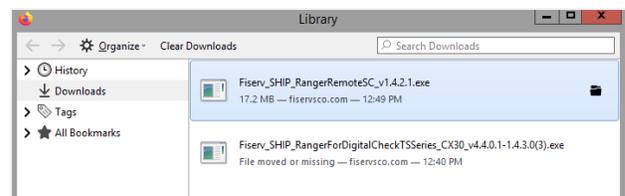
12. Return to the **Download** page.
13. Find **Ranger Remote** and select **Install Now**.



14. A pop-up box will appear. Click on **Save File**.

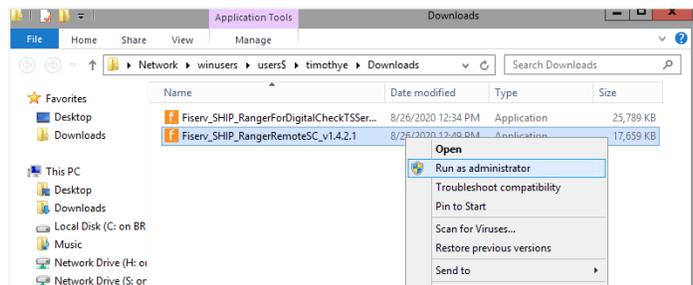


15. Press **Ctrl-J** to show Library.



16. To open the folder where the file is located, click on the folder icon to the right of the filename.

17. A Windows Explorer pop-up box will show the file name and location.



18. Right click on the file and select **Run as administrator**. The file will begin the installation process.

19. Click **Install** and then **Exit** once complete.



20. Close the Remote Deposit window.
21. Log out of the North Shore Bank website.
22. Restart your computer.
23. Plug the scanner into your computer and into a power source.
24. Log back into [northshorebank.com](http://northshorebank.com) and your scanner should be ready for use.

If you need any additional assistance, please contact Treasury Solutions Support at **800-270-7956** or [TreasurySolutions@northshorebank.com](mailto:TreasurySolutions@northshorebank.com).