BUSINESS ONLINE BANKING RDC Driver Download Instructions

For Firefox

Note: If the computer you are using previously had an RDC scanner installed on it, please contact Treasury Solutions Support at 800-270-7956.

Download Instructions:

- 1. To begin, ensure the RDC scanner is not plugged into the computer and is not connected to the power supply. Then Login to Business Online Banking at northshorebank.com.
- 2. Select Checks & Deposits from top menu.
- 3. Click Deposit Checks.
- 4. When the Remote Deposit window opens, select **Help** from top right.



Payments & Transfers

Checks & Deposits

Accounts

- 5. Select Download Page from drop-down menu.
- 6. Find the type of scanner that is being used. Select **Install Now.**
- 7. A pop-up box will appear. Click on Save File.



You have chosen to open:

which is: exe File (25.2 MB) from: https://sso.fiservsco. Would you like to save this file?

Opening Fiserv_SHIP_RangerForDigitalCheckTSSeries_CX30....

III ...HIP_RangerForDigitalCheckTSSeries_CX30_v4.4.0.1-1.4.3.0.exe

Save File Cancel

- 8. Press Ctrl-J to show the Library.
- 9. To open the folder where the file is located, click on the folder icon to the right of the filename.
- 10. Right click on the file and select **Run as administer**. The file will begin the installation process.
- 11. Click Install and then Exit once complete.





NORTH SHORE BANK The Bank of You

- 12. Return to the **Download** page.
- 13. Find Ranger Remote and select Install Now.
- **Download Page** Rows per pa Category: Show All ~ Component Description Installs Image Viewer and Logging for WebCapture. Also makes necessary setting changes for Internet Explorer. All non-scanning user should run this. AdminNoScann Install Now Creates a desktop icon to the WebCapture login page in Internet Explorer. WebCaptureLink Install Now Installs Ranger Remote, which allows Merchant Capture users to utilize Chrome, Firefox, and Edge browsers from Windows environments. Scanner drivers must also be installed on the workstation via the normal installation package. Install Now

You have chosen to open:

Fiserv_SHIP_RangerRemoteSC_v1.4.2.1.exe which is: exe File (17.2 MB) from: https://sso.fiser Would you like to save this file?

Opening Fiserv_SHIP_RangerRemoteSC_v1.4.2.1.exe

Save File Cancel

Exit

14. A pop-up box will appear. Click on Save File.

- 15. Press Ctrl-J to show Library.
- 16. To open the folder where the file is located, click on the folder icon to the right of the filename.
- 17. A Windows Explorer pop-up box will show the file name and location.
- 18. Right click on the file and select Run as administer. The file will begin the installation process.
- 19. Click Install and then Exit once complete.



SC_v1.4.2.1

serv_SHIP_Ranger

- 20. Close the Remote Deposit window.
- 21. Log out of the North Shore Bank website.
- 22. Restart your computer.
- 23. Plug the scanner into your computer and into a power source.
- 24. Log back into northshorebank.com and your scanner should be ready for use.

If you need any additional assistance, please contact Treasury Solutions Support at 800-270-7956 or TreasurySolutions@northshorebank.com.

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